PDP Premier: Setting Up Your Password & Security Questions

- 1. Begin by going to the PDP Premier Sign In page apps.wnyric.org/pdp
- 2. Click on Forgot Password at the bottom of the page.

PDP Premier	<u>Sign In</u>
Entries	
Welcome to PDP Premier	
Our new system looks a little different but the screen design and application functionality are exactly the same.	
Click the Sign In link located at the top right corner of this page.	
Enter your Email Address and Password	
Click the Sign In Button	
	·
Copyright 2014 Western New York Regional Information Center	Forgot Password Login Help

3. Enter your district Email Address and Temporary Password, then click Log In.



4. Begin by clicking on Change Password.

Welcome,		Click Here	Help Logoff
	My Password	Change Password Use this link to change your password. If this is the first time you have created your own password you MUST answer your forgotten password questions after you have completed this step. Change Forgotten Password Information Use this link if you need to change the security question information required to login when you have forgotten your password.	
For Service Desk assistance, <u>Pl</u>	ease click here		

- 5. For (#2) Current Self Service Password enter your Temporary Password.
- 6. Enter Your New Password and then re-enter it for #4 click **OK** when finished.

BOCES
Welcome, Help Logo
Home > Change password
Change Password
Complete the fields below, scroll down, and click OK. The new password MUST be a minimum of 8 characters in length, containing at least one number and one letter with no reference to your identity. The password IS case sensitive. You may view affected accounts (Item 1) or review password criteria (Item 3) but it is not required. All required fields are marked with (*).
▶ 1. View my accounts that will be affected by this password change (optional).
2. For security purposes, enter your current Self Service password. Sten #5
*Current Self Service password:
▶ 3. Review the criteria for my new password: (optional)
4. Change my password.
+New password: Step #6
+New password (confirm):
OK Cancel
or Service Desk assistance, <u>Please click here</u>

7. If you receive the following message, your password does not meet the password criteria. As a result, you will need to try a new password. Repeat steps – 5 & 6.
NOTE: Clicking on #3 (screen shot above) will allow you to review the password criteria.

$\mathbf{\Theta}$	The password does not meet the requirements of the
-	password rule. The following error occurred. Error:
	CTGIMH020E The new password cannot be the same as
	any previously used passwords.
	Close Message

8. When you have successful enter a password – your screen will look similar. Now click the <u>Home</u> button.

EBO	CES	
Welcome,		Help Logoff
Home > Orango	se password > Request submitted	
Request	t Submitted: Password Changed Click Home	
You have submin		
Request Deta	etail	
Request ID:	2873832969327667455	
Date Submitted:	I: September 24, 2014 9:37:53 AM	
Request Type:	Change Password for Multiple Accounts	
Access/Account:	t: CJ106982 on ITIM Service	
	CJ106982 on TAM Combo Service	
Related Tasks	sks	
• To check on the	the status of your request, refer to the <u>View My Requests</u> page.	
To perform other	ther tasks go to the Self Service Home page.	
For Service Desk a	k assistance, <u>Please click here</u>	

9. Next, click on Change Forgotten Password Information.

CECCES Welcome,			Helr	p Logoff
	My Password	Change Password Use this link to change your password. If this is the first time you have created your own password you MUST answer your forgotten password questions after you have completed this step. Change Forgotten Password Information Use this link if you need to change the security question information required to login when you have forgotten your password.	Click Here	
For Service Desk assistance, <u>PI</u>	ease click here			

10. Answer <u>only</u> three of the questions and then click **OK**.

BOCES		
Welcome		Help Logoff
Home > Change forgotten password information		
Change Forgotten Password Information		
Please click "Clear" to remove any previously answered questions. Select and prov click OK to save your responses. Note that your answers are NOT case sensitive.	vide an answer that you will remember to exactly 3 quest	ions from the list below, then scroll down to the bottom and
What is your father's middle name?		
What is your favorite cartoon character?	[1
	Answer only 3 questions	
What is your maternal grandmother's first name?		
What was the house or PO Box number where you lived at the age of 16? (enter in digits)		
What was your favorite place to visit as a child?		
What was your favorite subject in high school?		
What was your favorite teacher's last name?		
OK Cancel		
For Service Desk assistance, <u>Please click here</u>		

- 11. When you have successful answered the **Security Questions** your screen will look similar.
- 12. Next, <u>close</u> this window.

GBOCES	
Home > Change forgotten password information > Request completed	terp cogon
Request Completed: Change Forgotten Password Information	
You have successfully saved your forgotten password information.	
Information Updated Question What is your father's middle name? Answer Richard	
Question What was the house or PO Box number where you lived at the age of 16? (enter in digits) Answer 62	
Question What was your favorite teacher's last name? Answer Verde	
Related Tasks	
To perform other tasks go to the <u>Self Service Home</u> page.	
For Senice Desk assistance, <u>Please click here</u>	

- 13. Go back to the PDP Premier Sign In page <u>apps.wnyric.org/pdp</u>
- 14. Click **Sign In** upper right corner of the page.

PDP Premier	Sim în
Entries	
Welcome to PDP Premier	~
Our new system looks a little different but the screen design and application functionality are exactly the same.	
Click the Sign In link located at the top right corner of this page.	
Enter your Email Address and Password	
Click the Sign In Button	

15. Enter your district email address and new password, and then click Sign In.

	PDP Premier
Sign In	Return to Full Page

16. You are now ready to begin using PDP Premier!

